

Dear customers,

The health, safety and overall wellbeing of our customers and employees, is always our top priority.

With this in mind, we have been closely monitoring the rapidly-changing situation around COVID-19 (commonly referred to as coronavirus), responding to new information as it arises and preparing for all possible scenarios, with the goal of continuing to safely serve you in our parts department.

Be assured we will do everything we can to continue to serve our customers safely and will continue to closely follow the guidance of the local health officials.

We are also in the process of implementing additional measures, including:

- Modifying operations to be able to continue to serve you.
- We limit our service to **Rapid Pick-Up or Delivery**.
- Parts search, using printed catalogues is temporary suspended in our facility. Please use the Astra M Group website available ones and place orders by phone - 416 746 6458, fax - 416 746 9612, or email: [orders@astramgroup.com](mailto:orders@astramgroup.com)
- We suggest contactless delivery/shipping for all orders.

We are focused on making sure our customers and associates can put their health first and foremost as we face this situation together.

Sincerely,

Astra M Group Ltd.